My Home Group

My Home Group Minutes

Meeting held on Wednesday 9th October 2024, The Square at 11am

In Attendance

**MHG Members Apologies**

Wendy Hall Doreen Kay

Caroline Kay

Ewan Hamilton

Christopher McMillan

Joseph McPhee

Sharon Monk

Other Attendees

Helena Bruce (Housing Services Manager)

Abigail Turnbull (Tenancy Services Team Manager)

Emma Hughes (Maintenance Admin Team Manager)

Brenda Murphy (Housing Officer)

Welcome Introduction

**Welcome** extendedto everyone and introductions to all newcomers.

Discussion on plans to extend My Home Group members. With everyone asked to extend invite to friends (key tenants) to next meeting.

Leading from this to our planned trip to Dumfries to spread the word about My Home Group. Members were invited to come along and share their experiences of My Home Group. Wendy and Sharon kindly offered to come along.

New attendees

Ewan Hamilton

Tenants Safety Policy

Current safety leaflets were shared among the group for discussion and feedback.

The consensus was that the visuals were very good and if possible, they would like more included.

Fire safety was deemed very specific but would need air fryer safety included as TSTM demonstrated some new safety issues that had arose around air fryers.

Electrical systems and gas servicing was very informative in understanding why safety checks were carried out and the importance of allowing access to contractors.

Smart Door Bells Guidance

The new smart doorbell guidelines were discussed. The consensus was that the guidelines were very clear.

The importance of must (do’s) and must not (don’ts) were clearly highlighted.

Everyone acknowledged the importance in preventing an invasion of privacy while using Smart Doorbells.

Discussions around the reasons why Smart Doorbells could be used for safety reasons.

Charter Report

Copies of the draft of the Charter Report were shared with the group.

Housing Services Manager lead the discussion describing the history, background and aims of the Charter Report.

The front cover of the report was favoured by all with suggestions that next year could include photos of tenants enjoying the artwork around Key properties.

Group would like more photos include especially from further afield to include more remote locations.

Graphics were deemed extremely helpful in understanding what was being explained.

Halloween Quiz

A Halloween themed quiz took place to insert some fun into the meeting after the discussions on very serious and important topics.

Next Meeting

The meeting concluded at 12:30pm.

Next meeting Wednesday 11th December at 11am.

If you have any questions about the My Home Group, please call Abby Turnbull on 0141 342 1810 or email abigail.turnbull@key.org.uk